Turn data into information, information into knowledge and knowledge into plans.

Business Intelligence Services

Internal Services Department

FEATURES

Business Intelligence systems access
A Countywide Business Intelligence environment providing access to sophisticated analysis and reporting tools.

Custom Business Intelligence applications
Project development methodology to plan, design and develop Business Intelligence and Data Warehouse systems to meet your needs.

Analytics and reporting
Advanced tools allow you to create reports that help managers and staff make better decisions.

ISD's Countywide Business Intelligence services help County departments and agencies transform data into actionable knowledge to drive effective and efficient business decisions. Our turn-key Business Intelligence platform provides the ability to rapidly develop and implement analytics and reports, allowing you to focus on key business drivers which result in informed decisions and process improvements in a short period of time.

ISD maintains and supports a central Countywide Business Intelligence platform that can be utilized by customers to develop applications, analytics and reports that provide intelligent data for the management of staff, resources and services. ISD's Business Intelligence services include:

- Development of Business Intelligence or data warehouse applications
- Business Intelligence usage licenses
- Training in Business Intelligence tools for developers or end-users

ISD BUSINESS INTELLIGENCE SERVICES BENEFITS

COUNTYWIDE BUSINESS INTELLIGENCE PLATFORM
ISD maintains a Countywide environment that includes server administration, performance monitoring and technical support to facilitate Departments' access to Business Intelligence tools.

BETTER SERVICES TO CLIENTS
By harnessing predictive analytics, you can better manage future services, minimize business risks and develop strategic initiatives and goals that will improve service to your clients.

IMPROVED DECISION-MAKING
Sophisticated tools assist your organization in viewing, organizing and analyzing data, turning it into meaningful information that provides insight into operations, services and performance measures.

EXPERIENCE IN INTELLIGENCE APPLICATIONS
ISD's technical analysts can help your Department understand how to capture the appropriate data and drive organizational change using performance management indicators.

TO ORDER SERVICES OR GET MORE INFORMATION | 562.940.3305 | BIZINTEL@isd.lacounty.gov

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